Technical requirements – IPOPI webinars

Compatible browsers:

Browser / Device	Real-time streaming	Delayed streaming (+15 sec)
Chrome 49+ (best 57+)	✅	-
Firefox 52+	✅	-
Opera 40+ (best 41+)	✅	-
IE 11	❌	✅
Microsoft Edge	❌	✅
Safari 9+	❌	✅
Chrome 45->48	❌	✅
Firefox 45->51	❌	✅
Chrome <45	❌	❌
Firefox <45	❌	❌
iOS <9	❌	❌

Firewall Settings:

Livestorm works with WebRTC which is a rather new technology that might require some network configuration within larger companies with secured firewalls. Here are the items you will need to check with your IT department:
- Open TCP port 443
- Whitelist the following domains:
    o *.tokbox.com
    o *.opentok.com
- Let the web sockets through
- Open UDP port 3478

Troubleshooting:

Once you have registered, you should receive an email where you will find a unique link and a code to access the webinar room. Check you spam box if you did not receive one.

If you cannot watch or hear the webinar: activate the compatibility mode.

If the problem persists ask your IT to unblock web sockets, the 443 ports for video streaming and the WebRTC protocol.